

CLICK ON ERROR CODE YOU NEED AND IT WILL TAKE YOU TO THE APPROPRIATE SOLUTION.

VERSION 4.1 -- ERROR (RUN-TIME ERROR #13 – Expired Error Type Mismatch & Number Of Seats = 0)

VERSION 4.1 -- NETWORK DATA (Sharing HomeTech Data On A Network Or Server For The Single-User Version Of The Software)

Version 4.1 -- NETWORK DATA (Sharing HomeTech Data On A Network Or Server For The Single-User Version Of The Software – Sample HTClient.ini Forms)

VERSION 4.1 -- ERROR
(RUN-TIME ERROR #13 – Expired Error Type Mismatch & Number Of Seats = 0)

1. PROBLEM: User gets ERROR #13 – EXPIRED ERROR TYPE MISMATCH then NUMBER OF SEATS = 0 when opening the HomeTech Advantage Cost Estimator and/or during the "Log On" process.

SOLUTION: When installing the HomeTech ADVANTAGE Cost Estimator 4.1, the user is prompted to enter a Serial Number and a Key Code. The most-common problem is that the user incorrectly entered their Key Code during installation.

To correct the problem complete the following procedure:

1. Close the HomeTech ADVANTAGE Cost Estimator 4.1 program, and return to your desktop.
2. Choose the START menu.
3. Choose FIND or SEARCH.
4. Choose to search for ALL FILES AND FOLDERS.

5. When you get to the location (In the "Search" window) where you can type in all or part of the file/folder name you want to search for, enter the name HTCLIENT.INI and choose to SEARCH YOUR ENTIRE LOCAL DRIVE (probably C:\). Choose SEARCH or FIND NOW to begin your search for this file.

By default, the file HTClient.ini is located in the following location on your computer:

C:\Windows\HTClient.ini (Win98, WinMe, and some WinXP users)
C:\WinNT\HTClient.ini (Win2000 and some WinXP users)

6. When the found file is displayed, DOUBLE-CLICK ON THE FILE NAME (HTClient) to open the file in "NotePad".

7. In "NotePad", review the Key Code and Serial Number. Make sure that all "0" are zeros (Not "O"), and that all "1" are "ones" (Not "I"). If you are unsure of a character, it is best to delete that character and re-enter that character with the correct character.

This will apply ONLY to the Key Code and Serial Number. Do NOT change any other information on this page if you are unsure of the results.

8. When the necessary changes are complete, choose the FILE pull-down menu.

9. Choose SAVE to save these changes.

10. Close the "HTClient NotePad" window.

11. Try to open the HomeTech ADVANTAGE Cost Estimator 4.1 program again. This time you should be allowed to complete the "Log On" process and enter the program.

VERSION 4.1 -- NETWORK DATA

(Sharing HomeTech Data On A Network Or Server For The Single-User Version Of The Software)

SEE ALSO:

DATA BACKUP – Entire Set

DATA BACKUP – Individual Estimate

DATA RESTORE – Entire Set

DATA RESTORE – Individual Estimate

PROBLEM: User wants to share the HomeTech ADVANTAGE Cost Estimator program data across a network or server.

SOLUTION: The HomeTech ADVANTAGE Cost Estimator 4.1 will be available in two (2) versions as follows:

(1) Single-User Version – This version will have limited data sharing capabilities similar to previous versions of the program, and

(2) Multi-User Version – This version will be able to share both Estimate and CostBook data on a network or server.

This document will instruct you on the basic procedures required to set up your HomeTech ADVANTAGE Cost Estimator program (Single-User Version) to share data on a network or server.

This document will not go through the step-by-step procedures at this time. If you are uncomfortable with Copying and Pasting files, and moving files to other locations on your computer and/or to your server or network, it is advised that you call HomeTech Information Systems, Inc. Technical Support Department for further assistance. The following steps provide an overview of the process required to share HomeTech data files across a server or network.

* By default the HomeTech ADVANTAGE Cost Estimator 4.1 program folder is located in the following location:

C:\Program Files\HomeTech41

* The HomeTech41 program folder contains two (2) subfolders of importance in regards to the saved data.

The first subfolder is named COSTBOOKS. This folder contains the data regarding the four HomeTech costbooks found in the ADVANTAGE program (Remodeling & Renovation, HouseBuilders, etc.), and also contains any custom items you have created in the databases, as well as any modifications you made to our default line items.

The Costbooks folder contains your client database which saves all your client information. The Costbooks folder also contains the forms from the Contract Writer, including any custom forms or modifications you have added.

The second subfolder is named ESTIMATES. This subfolder contains the data for the estimate(s) you have created. This subfolder also contains Cover Page information.

Also included is a subfolder named EMAIL which, by default, is where estimates saved as RTF format (Text documents) are stored.

* The following paragraphs explain the outcome and limitations/ADVANTAGEs of sharing one or both of the above program folders (Costbooks and Estimates).

If you share only the Estimates Folder, all shared computers will have access to the same estimates. You can have multiple users from different computers simultaneously using the HomeTech ADVANTAGE Cost Estimator 4.1 program and accessing the same estimate data, although only one user can access any particular estimate at a time.

If you share the Costbooks Folder, only one computer can have the HomeTech

ADVANTAGE Cost Estimator 4.1 program open at any time. These sharing options should be considered given your particular company practices, number of estimators in the office, etc.

* This paragraph explains how to share HomeTech ADVANTAGE Cost Estimator program data across a network or server. The procedure will be explained, but the step-by-step details will be omitted at this time. If you are uncomfortable with these procedures, please call HomeTech Information Systems, Inc. Technical Support for a detailed explanation of this process.

The procedure is as follows:

1. The first step is to have one computer with the HomeTech ADVANTAGE Cost Estimator program contain all the data you wish to share.
EXAMPLE: If you have different computers with different estimates, you will want to get all the estimates into one computer with the HomeTech ADVANTAGE Cost Estimator program. Review the SEE ALSO section at the top of this document in regards to backing up and restoring HomeTech data.

2. Once you have one computer with all the HomeTech ADVANTAGE Cost Estimator data, you will want to COPY the Estimates Folder and/or Costbooks Folder from the local drive on your computer (From the HomeTech41 program folder), and PASTE these folder(s) to a location on the server or network drive (Example: F:\Estimates).

3. Once the Estimate Folder and/or CostBook Folder are on your server or network drive, you need to tell the HomeTech ADVANTAGE Cost Estimator program where these folder(s) are located. This will be accomplished by modifying the HTClient.ini file. This file, by default, is located in the following location:

C:\WINDOWS\HTClient.ini (Win 98, Me, and some XP users)

C:\WINNT\HTClient.ini (Win 2000 and some XP users)

You can open the HTClient.ini file by double-clicking on the file. Once open you can make modifications to the locations where the HomeTech ADVANTAGE Cost Estimator 4.1 "looks" for the Estimate folder and CostBook folder.

4. Refer to the related document NETWORK DATA (Sharing Data On A Network Or Server For The Single-User Version Of The Software - Sample HTClient.ini Forms) for details regarding modifying the HTClient.ini file.

Version 4.1 -- NETWORK DATA

(Sharing HomeTech Data On A Network Or Server For The Single-User
Version Of The Software – Sample HTClient.ini Forms)

PROBLEM: User wants to share the HomeTech ADVANTAGE Cost Estimator program data across a network or server and needs to know how to modify the HTClient.ini file.

SOLUTION: Below you will find two (2) sample forms of the HTClient.ini file as follows:

(1) THE DEFAULT HTCLIENT.INI FILE – This is how the file appears as loaded by default. These are the default settings of the program, and how this file appears immediately after installation of the HomeTech ADVANTAGE Cost Estimator 4.1.

```
[Client Network]
ClientData=C:\Program Files\HomeTech41\
[HT Databases]
HND=EC:\Program Files\HomeTech41\CostBooks
Serial=12345
HTH=EC:\Program Files\HomeTech41\CostBooks
BTH=EC:\Program Files\HomeTech41\CostBooks
HTR=*C:\Program Files\HomeTech41\CostBooks
MultiUser=No
Version=4.1
KeyCode=7Z7X-Q7QZ777X7
[HT Configuration]
HomeDir=C:\Program Files\HomeTech41\
EstimateDir=C:\Program Files\HomeTech41\
```

(2) MODIFIED HTCLIENT.INI FILE – In this particular example, I have chosen to save both the Estimate folder and CostBooks folder directly into the root of my server (M:\). In this particular case, I would modify my HTClient.ini file as follows:

```
[Client Network]
ClientData=C:\Program Files\HomeTech41\
[HT Databases]
HND=EM:\CostBooks
Serial=12345
HTH=EM:\CostBooks
BTH=EM:\CostBooks
HTR=*M:\CostBooks
MultiUser=No
Version=4.1
KeyCode=7Z7X-Q7QZ777X7
[HT Configuration]
HomeDir=C:\Program Files\HomeTech41\
```

EstimateDir=M:\

NOTE: Pay attention to the Estimate Directory path and/or the CostBook Directory path when modifying these path names. Notice that the Estimate Directory path does not include the Estimate folder in the path name. The CostBook Directory does include the CostBook folder in the path name.